
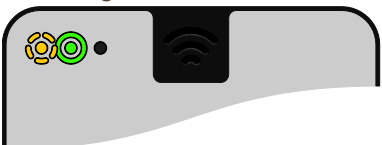


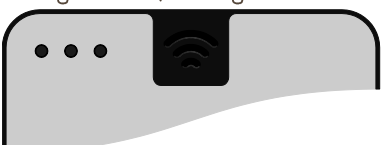





## Podcatcher status





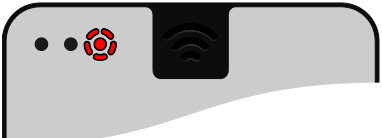
### In Dock:

Lights:	Action	Details
Green light ON 	Take the Podcatcher, it is ready to use, and follow the steps on page 2.	The Podcatcher is ready to use
Yellow light FLASHING/Green ON 	Take the Podcatcher, it is ready to use, and follow the steps on page 2.	The Podcatcher is ready to use, but has not been synced for 24 hours. This means that it might not contain the latest updates or content.
Green light FLASHING 	Push the Podcatcher further into the Dock	The Podcatcher has been returned after a tour, but has not been pushed down into the dock properly.
Yellow light FLASHING 	Leave the Podcatcher in the Dock	The Podcatcher is synchronising or needs to be synchronised.
No lights ON / No lights FLASHING 	Push the Podcatcher further into the Dock	The Podcatcher was not placed correctly into the dock and has no battery power. It needs to be charged again. If large numbers of Podcatchers have this, please check the power supply to the dock(s)
Red light ON 	Send the Podcatcher to Guide ID for repairs	The Podcatcher is not functioning and needs repairing. Please contact your floor-manager.
<b>PHYSICAL DAMAGE</b>	Send the Podcatcher to Guide ID for repair	If the Podcatcher has physical damage, for example; the sound is distorted or the device is rattling, it needs to be returned. Please contact your floor-manager.

For Podcatcher status when taken out of the Dock, see other side of this sheet.



## Out of Dock

Lights:	Action	Details
Green light ON 	Ready to use; Activate a tour or language	A tour or language has not yet been activated.
Green light FLASHING 	Ready to use; Hand the device to the visitor	The tour or language is activated and the Podcatcher is ready for the visitor to use.
Yellow light FLASHING 	Place the Podcatcher back into the dock and follow the instructions on page 1.	The Podcatcher is showing an error.
No lights ON / NO lights FLASHING 	Place the Podcatcher back into the dock and follow the instructions on page 1.	The Podcatcher was not placed correctly into the dock and has no battery power. It needs to be charged. If a large number of Podcatchers have this error, please check the power supply to the dock(s)
Red light FLASHING 	Send the Podcatcher to Guide ID for repairs	The Podcatcher is not functioning and needs repairing. Please contact your floor-manager.